



DOCKET NO.: E0295.70130US00 RFG

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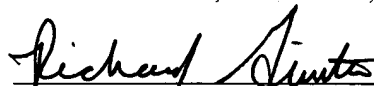
IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Jeffrey Phillips et al.  
Serial No: 09/471,869  
Confirmation. No.: 8044  
Filed: December 23, 1999  
For: METHOD AND APPARATUS FOR MANAGING  
INFORMATION RELATED TO STORAGE ACTIVITIES OF  
DATA STORAGE SYSTEMS

Examiner: Nguyen, Cam Linh T.  
Art Unit: 2171

CERTIFICATE OF MAILING UNDER 37 C.F.R. §1.8(a)

The undersigned hereby certifies that this document is being placed in the United States mail with first-class postage attached, addressed to Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on the 30<sup>th</sup> day of June, 2004.

  
Richard F. Giunta, Reg. No. : 36,149

**Mail Stop Amendment**  
Commissioner For Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

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Technology Center 2100

Sir:

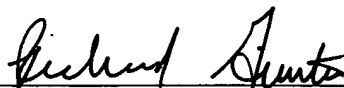
Transmitted herewith are the following documents:

- ☒ Amendment
- ☒ Return Receipt Postcard

If the enclosed papers are considered incomplete, the Mail Room and/or the Application Branch is respectfully requested to contact the undersigned at (617) 720-3500, Boston, Massachusetts.

A check is not enclosed. If a fee is required, the Commissioner is hereby authorized to charge Deposit Account No. 23/2825. A duplicate of this sheet is enclosed.

Respectfully submitted,  
*Jeffrey Phillips et al., Applicants*

By:   
Richard F. Giunta, Reg. No.: 36,149  
Wolf, Greenfield & Sacks, P.C.  
600 Atlantic Avenue  
Boston, Massachusetts 02210-2211  
Telephone: (617)720-3500

Docket No. E0295.70130US00  
Date: June 30, 2004  
x06/30/04x



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**AMENDMENT**

Sir:

In response to the Office Action mailed March 30, 2004, please amend the above-identified application as follows:

**Amendments to the Claims** are reflected in the listing of claims that begins on page 2 of this amendment.

**Remarks** begin on page 16 of this amendment.